

**National Heart Centre Singapore's Health Endowment Fund  
Heart2Heart Fund  
Frequently-Asked Questions**

1. What is Heart2Heart Fund?

**Heart2Heart Fund is a name given to the health endowment fund of National Heart Centre Singapore (NHCS). This fund aims to help financially needy patients pay for their medical treatment after they have exhausted all other options available.**

**The Fund also supports the introduction of new treatment modalities, training and education, research and development to find new cures for heart disease and the facilities in the new building targeted to be ready in 2013.**

2. How are the donations used?

**They will be used to:**

- **Provide financial assistance to financially needy patients**
- **Fund new treatment modalities**
- **Fund training and education for the healthcare professionals**
- **Fund research and development for new cures for heart disease or disease prevention**
- **Fund the facilities and equipment of the new NHCS building**

3. What are the ways to contribute to the Heart2Heart Fund?

**There are many ways you may show your support and generosity towards the Heart2Heart Fund. They include:**

- **A once-off donation**
- **Regular monthly contribution**
- **Bequeathing a specific property or donating a specific amount or percentage of your estate**

**If you are from a company and wish to raise funds for Heart2Heart Fund, you can call Tel: 62367419/ 62367416 to speak to the officer in-charge.**

4. If I wish to donate on the spot, am I able to do so?

**Yes, you may do so. Please approach a staff and hand them the donation. If you are giving cash, please request for a receipt to be given to you. Alternatively, you can obtain a copy of the donation brochure from the staff and send in your donation using the enclosed envelop.**

5. Is the donation to Heart2Heart Fund tax-deductible? What is the enhanced tax deductions allowed?

**Yes, Heart2Heart Fund is managed and administered by the Singhealth Foundation, an Institution of Public Character (UENT02CC1576B), under the Ministry of Health. For donations made between 1 January 2010 and 31 December 2010 (both dates inclusive), an enhanced 250% tax deduction is allowed.**

6. Will a tax-deductible receipt be given?

**A tax-deductible receipt will be issued for a donation of \$10 or more unless you have requested us not to issue the tax-deductible receipt.**

7. I'm a foreigner. Can I donate to Heart2Heart Fund?

**Anyone including a non-Singaporean can donate to the Heart2Heart Fund.**

8. Can I designate the type of cause that my donation should help?

**Yes, you can indicate one or more of the 5 areas listed below to channel your donation to:**

- **Financially needy patients**
- **New treatment modalities**
- **Training and education**
- **Research and development**
- **New NHCS Building**

**If no indication was made, your donation will go to the general fund to be channeled to the area with the greatest need.**

9. Who can I contact if I have more enquiries on the Heart2Heart Fund?

**You can call the officer in-charge at Tel: 62367419 or 62367416.**

10. Will my donation be acknowledged in any way?

**Donation of \$10 or more will be acknowledged with a tax-deduction receipt.**

**Your donation will be acknowledged in relevant publications and donors' wall if they meet the acknowledgement criteria. If you do not wish to have your donation acknowledged, please indicate in the donation form or inform us in writing.**

11. Why is Heart2Heart Fund administered by SingHealth Foundation?

**NHCS' Heart2Heart Fund was subsumed under the SingHealth Foundation in June 2005 so that it may tap on its governance, facilities and manpower, and enjoy the economies of scale made available by this much larger endowment fund of NHCS' holding company when it comes to organisation of fundraising activities.**

12. I heard of another Heart2Heart campaign by Singapore Heart Foundation. Is it the same as the Heart2Heart Fund?

**It is different. The Heart2Heart Campaign is a 3-month campaign whereby St John's Singapore partners with Singapore Heart Foundation to raise public awareness on heart related disease and the importance of cardiopulmonary resuscitation (CPR) and automatic external defibrillator (AED) skills.**

13. What percentage of my donation will go into administrative costs?

**In accordance with the Singhealth Foundation Donation Acceptance and Fundraising Policy, we are required to cap the administrative expenses incurred for fundraising events in a year at 30% of the gross amount of funds raised. Besides this Policy, all our fundraising activities undertaken must also be done in accordance with prevailing regulations and codes set forth by the Ministry of Health, Commissioner of Charities and other authorities governing charities and institutions of public character.**